

NVI Resident Experience Survey 2023

Thank you for taking the time to complete the Neighborhood Vitality Index survey! The results of the survey are designed to help community development organizations, funders and city government track progress in Detroit's neighborhoods over time. The survey is confidential, and your responses will go directly to JFM Consulting Group, a Detroit-based research firm, and at no point will JFM or its partners link your responses to your name or address.

The survey should take about 15 minutes to complete. *Eligible households that complete the survey will receive a gift card as a thank you for your time.* At the end of the survey, you will be directed to a separate page to register for the gift card.

PLEASE SUBMIT ONLY ONE SURVEY PER HOUSEHOLD! If your household has previously submitted a survey, you will not qualify for a second gift card.

If you have any questions concerning the survey, please contact the evaluation team at jfmcg@jfmconsulting.net.

Please select the boxes below and continue:*

*Response Required

- By completing this survey, I am consenting to participate in the survey.
- I understand that my participation in this survey is voluntary and that I may stop taking the survey at any time.
- I confirm that I am at least 18 years old



Community Capacity

Please indicate how often you participate in the following activities or organizations:

		Often	Sometimes	Rarely	Never			
I currently participate in a block/ neighborhood/ community group <u>in my neighborhood</u> (Ex. Block clu neighborhood or community development associatio PTA, sports volunteer, etc.)								
I currently participate in a community group <u>outside</u> <u>my neighborhood</u> (Ex. City-wide or regional associat or social justice organization, such as Black Lives Mat	ion							
In the last 12 months, I have participated in a community engagement process with the following (Select all that apply):								
 Community development organization(s) City government 	I have not participated in a community engagement process							
City government] Other (please describe)*:						
In the last 12 months, I have (Select all that apply))							
Purchased a lot or lots near my home		Cleaned up	o or improved	alleyways				
Cleaned up or improved lot(s) <u>that I own</u>		Cleaned up	o or improved	park/open	spaces			
Cleaned up or improved lot(s) <u>that I do not own</u>		I have not j	participated in	any of the	se activities			
Secured or improved vacant housing								

For each of the following items, please indicate how much you agree with the statement:

During the past 6 months, I have sufficient access to the following resources and supports that I need *in my neighborhood*.

	Strongly Agree	Somewhat Agree	Neither Agree or Disagree	Somewhat Disagree	Strongly Disagree	N/A
Housing						
Financial						
Medical care						
Mental health services						
Human services (such as food and clothing, aging services, medicine, etc.)						



During the past 6 months, I have sufficient access to the following resources and supports that I need *in the city of Detroit*.

	Strongly Agree	Somewhat Agree	Neither Agree or Disagree	Somewhat Disagree	Strongly Disagree	N/A
Housing						
Financial						
Medical care						
Mental health services						
Human services (such as food and clothing, aging services, medicine, etc.)						

Resident Opportunity

Do you currently work or hold a job...(Please select the best response)

 □ In the city of Detroit?
 □ Both

 □ Outside of Detroit?
 □ I am not currently employed

Do you own a business located in Detroit?

- Yes, I own a **home-based** business
- Yes, I own a business **outside of my home**
- No, I do not currently own a business in Detroit
- No, I do not currently own a business in Detroit, but I would like/plan to
- I own a business outside of Detroit

Thinking about how much you rely on your business for living expenses, about how much of your annual household income comes from your business?

\Box 10% or less	26-50%	More than 75%
11-25%	51-75%	

Do you currently have a savings account at a bank or credit union?

Yes	🗌 No
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How frequently do you have access to safe, reliable transportation?

Always	Often	Sometimes	Rarely	Never

Neighborhood Conditions

About hov	v long have y	ou lived	T	th 1				Manathan	
				than 1 ear	1-3 Year	s 4-5 Yea	rs 6-10 Yea	More than ars 10 Years	
In the city	of Detroit ?		C						
In your cu	rrent neighb	orhood?	C						
Have you	moved or do	you plan t	o move as a	a result	of COVI	D?			
Yes		🗌 No			Maybe/l	Not sure			
About hov began?	v many peop	le, if any, l	nave you no	oticed m	noving o	ut of the ne	eighborhood	l since the par	ndemic
A lot	Some	Few	None						
Please inc	licate how sa	atisfied yo	u are with e	each of	the follo		ets of your n	eighborhood:	
			Very Satisfied	Some Satis		Neither atisfied nor Dissatisfied	Somewhat Dissatisfied	Very Dissatisfied	Dont't Know
The physi your neigh	cal conditio r 1borhood	n of]				
The quali t your neigh	t y of housing 1borhood	; in]				
	tion of vacar 11 buildings i 100d]				
	tion of vacar ial buildings lood]				
	tion of vacar ighborhood	nt <u>lots</u>]				
your neigh	structure in 1borhood (ro , lighting, etc]				



Thinking about your neighborhood, how safe do you feel you are...

	Very Safe	Somewhat Safe	Not Very Safe	Not Safe At All	Don't Know
in your neighborhood					
in public spaces, such as parks or recreational facilities					

Quality of Life

How satisfied are you currently wi		Neither			
	Very Satisfied	Somewhat Satisfied	Satisfied nor Dissatisfied	Somewhat Dissatisfied	Very Dissatisfied
Your physical health?					
Your mental and emotional health?					

How satisfied are you currently with the social and emotional support you get from friends and family?

Very Satisfied	Somewhat Satisfied	Neither Satisfied nor Dissatisfied	Somewhat	Very Dissatisfied
Satisfied	Satisfied	Dissatistied	Dissatisfied	

How satisfied are you with the overall quality of your life?

		Neither		
Very	Somewhat	Satisfied nor	Somewhat	Very
Satisfied	Satisfied	Dissatisfied	Dissatisfied	Dissatisfied



Please indicate how satisfied you are with access to the following resources and amenities in your neighborhood:

	Very Satisfied	Somewhat Satisfied	Neither Satisfied nor Dissatisfied	Somewhat Dissatisfied	Very Dissatisfied	Don't Know
Access to quality K-12 public/charter schools in your neighborhood						
Access to quality parks, playgrounds and public spaces in your neighborhood						
Access to quality childcare in your neighborhood						
Access to amenities such as retail and services in your neighborhood						

Please indicate how satisfied you are with access to the following aspects of health-related amenities or healthy opportunities in your neighborhood:

	Very Satisfied	Somewhat Satisfied	Neither Satisfied nor Dissatisfied	Somewhat Dissatisfied	Very Dissatisfied	Don't Know
Access to quality medical care						
Access to quality mental health services						
Access to places to be active						
Access to fresh healthy food						

Please select the best response to the following questions:

	Yes	No
Since March 2020, have you delayed or not sought medical care due to the pandemic?		
Were you or a family member ever turned away from receiving healthcare during COVID-19?		
Do you have young people under the age of 18 in your household?		

About how many youth (under 18) lived in your household during the last 12 months?



If no one under age 18 lived in your household during the last 12 months, please skip to the top of page 8.

Thinking about the youth (under 18) in your household. In the last 12 months...

	Yes	No
Youth (under 18) in my household have enrolled in Detroit-based out of school programming, such as recreational programs, tutoring, sports teams, etc.		
Youth (under 18) in my household have participated in community-building, social justice, and/or leadership activities.		

About how many youth in your household have been enrolled in out-of-school or recreational programs in Detroit during the last 12 months?

About how many youth in your household have been enrolled in <u>more than one</u> out-of-school or recreational program in Detroit during the last 12 months?

How satisfied are you with your access to quality childcare <u>during work hours</u> ?						
Very Satisfied	Somewhat Satisfied	Neither Satisfied nor Dissatisfied	Somewhat Dissatisfied	Very Dissatisfied	Don't Know	
How satisfied Very Satisfied	l are you wi t Somewhat Satisfied	t h your access Neither Satisfied nor Dissatisfied	Somewhat	hildcare <u>outs</u> Very Dissatisfied	s ide of work ho Don't Know	<u>urs</u> ?
Thinking abo	out the youn		U	omewhat No	ousehold, how s ot Very Not Sa Safe At A	

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...in your neighborhood

recreational facilities

... in public spaces, such as parks or



Thinking about amenities, including retail and services, such as stores, boutiques, dry cleaners, restaurants, and more...

	Often	Sometimes	Rarely	Never
How often do you use neighborhood amenities?				
How often do you leave the city for amenities?				

How welcome do you feel visiting businesses and services in your neighborhood?

Very	Somewhat	Not Very	Not at all	Don't Know
Welcome	Welcome	Welcome	Welcome	

Please indicate how much you agree to the following statements:

	Strongly Agree	Somewhat Agree	Neither Agree or Disagree	Somewhat Disagree	Strongly Disagree	N/A
I plan to stay in my neighborhood for the next 12 months						
I can meet my/my family's basic needs (food, shelter, clothing, water)						
I feel I have support from fellow residents in my neighborhood						
I feel supported in my community/neighborhood						
The children in my home have access to quality recreational programs.						



Equity Impact

Please indicate the best answer for the following questions.

	Yes	No	Don't Know
Do you have a family member who is or has been incarcerated in the last 3 years?			
Have you, or a family member, been a victim of crime in your neighborhood?			
Do you feel comfortable reporting crime?			
Has your health, or the health of someone in your family been impacted by COVID-19?			
Has your housing been impacted as a result of COVID-19? (moved, family moved in with you, or you moved in with family, etc)?			
Are you at risk of losing your home/living situation as a result of COVID-19 (loss of income, family dynamics, illness, etc)?			

Have you or a family member been negatively impacted or harmed by any of the following?

	Yes	No	Don't Know
Police			
Courts			
Bail System			
Immigration System			

Neighborhood Vitality Index

For each of the environmental health issues listed below, please indicate how you would describe the extent that this issue has been a problem for you and/or your neighborhood during the past 12 months

	Severe	Major	Moderate	Minor	Insignificant/ Not a Problem
Illegal dumping					
Air pollution					
Lead					
Stray dogs					
Flooding					
Water quality					
Heat					
Power Outages					
Brownfields					

Select the statements about technology challenges that apply to you (Select all that apply):

- I don't have a computer/smartphone because it's too expensive
- I don't have a computer/smartphone because I don't need to use the internet
- I don't understand/feel confident using the internet
- I don't have internet access at home because it's too expensive
- I'm worried about my privacy/security
- None of these challenges apply to me

Has your employment been impacted by COVID-19? (Select all that apply):

- My place of employment closed, and does not plan to reopen
- My place of employment closed for a time
- ☐ My hours were reduced
- My wages were reduced
- I no longer have reliable childcare
- No, my employment was not impacted by COVID-19
- Other please describe



To what extent do you agree that opportunities for Black, Latino and other people of color to get ahead are improving in Detroit?

Strongly	Agroo	Neither Agree	Digograa	Strongly
Agree	Agree	nor Disagree	Disagree	Disagree

Overall, how satisfied are you with opportunities for Blacks, Latinos and other people of color to advance or get ahead?

	Somewhat	Neither Satisfied nor	Somewhat	Very
Very Satisfied	Satisfied	Dissatisfied	Dissatisfied	Dissatisfied

How satisfied are you that the opportunities for Blacks, Latinos and other people of color to get ahead are provided fairly or equitably?

are provided i	unij or oqui	cubij i				
Very Satisfied	Somewhat Satisfied	Neither Satisfied nor Dissatisfied	Somewhat Dissatisfied	Very Dissatisfied		
In the past 30	days have yo	u lost employn	nent or had ho	ours reduced?		
🗌 Yes		🗌 Don't Know	v/Not Sure			
□ No		□ Prefer not	to answer			
		, have you rece am on an EBT		nps, also called	l SNAP, the Sup	plemental
Yes		Don't Know	v/Not Sure			
🗌 No		Prefer not	to answer			
During the las utility bills?	t 12 months,	was there a tir	ne when you v	were not able to	o pay your mort	gage, rent or
🗌 Yes		🗌 Don't Know	v/Not Sure			
🗌 No		Prefer not	to answer			
During the las shut off service		was there a tin	ne when an ele	ectric, gas, oil, o	or water compa	ny threatened to
Yes		🗌 Don't Know	v/Not Sure			
🗌 No		Prefer not	to answer			



		ths has a lack on the second sec				om medical	appointments,
Yes	Yes Don't know/Not sure						
🗌 No							
How often do	you get th	e social and er	notional suj	pport that y	ou need? Is is.	••	
Always	Usually	Sometimes	Rarely	Never	Don't Know/ Not Sure	Prefer not to answer	
How often do) you feel is	solated from ot	thers? Is is.	••			
A 1	T T 11	G	Develo	NT	Don't Know/	Prefer not	
Always	Usually	Sometimes	Rarely	Never	Not Sure	to answer	
How often do	you feel y	ou lack compa	nionship? Is	s it			
Always	Usually	Sometimes	Rarely	Never	Don't Know/ Not Sure	Prefer not to answer	
How often do) vou feel le	eft out? Is it					
	<i>J</i>				Don't Know/	Prefer not	
Always	Usually	Sometimes	Rarely	Never	Not Sure	to answer	
Stress means a situation in which a person feels tense, restless, nervous, or anxious, or is unable to sleep at night because their mind is troubled all the time. Within the last 30 days, how often have you felt this kind of stress?							
Always	Usually	Sometimes	Rarely	Never	Don't Know/ Not Sure	Prefer not to answer	
During the past 12 months, the food that you bought just didn't last, and you didn't have money to get more. Was that							
Alword	Usually	Sometimes	Rarely	Never	Don't Know/ Not Sure	Prefer not	
Always				Nevel		to answer	
During the past 12 months you couldn't afford to eat balanced meals. Was that							
A 1	I I and - 11	Competing	Donala	Marra	Don't Know/	Prefer not	
Always	Usually	Sometimes	Rarely	Never	Not Sure	to answer	



About You

The next questions will ask about how other people identify you and treat you.

How do other people usually classify you in this country? Would you say: White, Black or African American, Hispanic or Latino, Asian, Native Hawaiian or Other Pacific Islander, American Indian or Alaska Native, or some other group?

White				
Black or African Americ	can			
] Hispanic or Latino				
Asian				
Native Hawaiian or Oth	er Pacific Islander			
American Indian or Ala	ska Native			
Some other group (plea	se specify)			
Don't know / Not sure				
Prefer not to answer				
w often do you think abo ce a day, once an hour, o Never Once a year Once a month Once a week Once a day	 but your race? Would you say never, once a year, once a month, once a week, once an hour Once an hour Constantly Don't know / Not sure Prefer not to answer 			
ce a day, once an hour, o Never Once a year Once a month Once a week Once a day	r constantly? Once an hour Constantly Don't know / Not sure			

Within the past 12 months when seeking health care, do you feel you were treated

Woi	rse than other races	D B	etter than other races
☐ The	e same as other races	🗌 W	Vorse than some races but better than others
Pre:	fer not to answer		

Prefer not to answer



Within the past 30 days, have you experienced any physical symptoms, for example, a headache, an upset stomach, tensing of your muscles, or a pounding heart, as a result of how you were treated based on your race?

🗌 Don't Kno

□ No

Yes

Prefer not to answer

Within the past 30 days, have you felt emotionally upset, for example angry, sad, or frustrated, as a result of how you were treated based on your race?

- 🗌 Yes 🗌 Don't Know / Not Sure
- No Prefer not to answer

The next questions will ask about how you identify.

Which of the following best describes your gender?

Male	

- Female
- Non-Binary
- Prefer to self-identify: _____
- Prefer not to answer

What is your age?

☐ 18-24 years old	55-64 years old
25-34 years old	65 years or older
35-44 years old	Prefer not to answer
45-54 years old	

What is your household's total yearly income before taxes? <u>Do not</u> include supplemental assistance such as SNAP/Bridge Card/Food Stamps, or housing vouchers.

- Less than \$10,000
- \$20,000 to \$24,999
- \$35,000 to \$39,999
- 50,000 to \$59,999
- \$100,000 to \$124,999
- Prefer not to answer

- \$10,000 to \$14,999
- \$25,000 to \$29,999
- \$40,000 to \$44,999
- 560,000 to \$74,999
- \$125,000 or more

- S15,000 to \$19,999
- S30,000 to \$34,999
- \$45,000 to \$49,999
- 575,000 to \$99,999
- Don't know/Unsure



*

What race/ethnicities do you identify with? (Please check all that apply)

- African American or Black
- American Indian or Alaskan Native
- Arab American or Middle Eastern
- Asian/Native Hawaiian/Pacific Islander
- Hispanic/Latino
- □ White
- Some other race:
- Prefer not to answer

What is the highest level of school you have completed? (Please select one)

- □ No formal education
- Some education but did not graduate from high school nor receive a GED
- High school diploma or GED
- Some college, no degree
- Associate's degree
- Bachelor's degree
- Master's degree
- Professional or doctorate degree
- Prefer Not to Answer

Of the options below, what motivated you to take this survey the most?

- I want to contribute to improving my neighborhood
- I want to receive the gift card
- Someone I know suggested I complete the survey
- My local CDO encouraged me to take the survey



Contact Information

Please enter your contact information below to receive your gift card for completing the study. This information will only be used to transmit the gift card. No identifying information about you will be linked to your survey responses. In order to receive this gift card within 5 business days, you must provide your <u>email address</u>. If you prefer to have it mailed to you, please allow 2-3 weeks.

First Name:_____

Last Name: _____

Select one of the options below:

I prefer to receive the gift card via email within 5 business days of JFM receiving my survey. Email address:

I prefer to receive the gift card via mail, which may take 2-3 weeks. Mailing address:

We are looking for people to participate in a discussion group (in-person or virtual) about this survey and your neighborhood. May we contact you for a follow-up?

Yes, you can contact me about the discussion group

□ No, please do not contact me any further

Thank you!